

## FORM FOR REFUND OF GOODS

In the case of distance contracts, the consumer shall be entitled, within 14 days of the receipt of the goods, to inform the undertaking of the withdrawal from the contract, without having to state the reason for his decision. The only cost to the consumer in respect of cancellation is the direct cost of returning goods. Please send us an e-mail to the e-mail address: artline.pisrna@siol.net about the intended return.

You can submit a cancellation notice with a return form or an unambiguous statement from which it clearly indicates that you are withdrawing from the contract. A withdrawal declaration shall be deemed to have been made by the consumer in good time if it is sent within the time limit set for the withdrawal from the contract. The burden of proof regarding the exercise of the right of withdrawal lies with the consumer. The payment of the payments must be made by the company without delay or at the latest within 14 days after the receipt of the cancellation notice.

### EARNED GOODS

No. orders: .....

Date of the order: .....

Date of receipt of the goods: .....

### INFORMATION ON THE CONTRACTING AUTHORITY

Name and surname: .....

Address: .....

Phone Number: .....

E-mail: .....

### PRODUCTS:

Item No:	Code:	Name:	Quantity:
1			
2			
3			
4			

### TYPE OF REFUND:

1	Return of goods	(Contract withdrawal)	Your Bank account: .....
2	Replace the product		
3	Other	Describe in notes:	

Notes .....

### WARNING:

- In case of product return (cancellation) or replacement, the buyer will bear the cost of returning.
- In case of product return (withdrawal from the contract) or replacement, the customer must return the product unused, undamaged, in the original packaging and in the unchanged quantity.
- If the product does not meet the terms of refund, we are entitled to compensation.
- Please attach a copy of the invoice to the form.

Date: ..... Signature: .....